Leicester City Family Service Providing support to 0 to 18 year olds living in Leicester City. Support includes groups

Group ProgrammesA range of group programmes, including the Freedom Programme, Recovery Toolkit, Unbroken, Unbreakable, You and Me, Mum and Lightbulb to support survivors of domestic and sexual abuse.

Outreach Services
Provides support to adults living in
Charnwood, in addition to the LLR UAVA
Outreach.

(NAVA)
A consortium delivering adult domestic and sexual abuse services across Leicester City, Leicestershire and Rutland. Within the consortium LWA provides Outreach Services and Group Programmes.

Services

United Against Violence and Abuse

Agni2 slimeA

of so many people.

Finally, as always, a very big thank you to all of our staff, volunteers, fellow Directors, partners and supporters for making the work of LWA possible and making a huge difference to the lives

A great development this year has been a new service for survivors of sexual violence. The Amber Project is supporting adults and children across Leicester City, Leicestershire and Rutland, who cannot or do not want to access the Criminal Justice System. The service offers therspeutic support and counselling to help survivors rebuild their lives. Although it is early days, we have had some very positive outcomes for the service and survivors have really appreciated the support offered. We hope this service will go from strength to strength.

During the year, we have continued to prioritise our volunteer programme and we are delighted to have had this work recognised with NCVO's Investing in Volunteers Quality Mark. The programme continues to grow with seventy-five volunteers working with us during the year.

This has been an unusual year for us at LWM! Much of the year was spent preparing for the recommissioning of our main contracts. However, with the rise of Covid-19, much of this work has been put on the backburner and we have instead had to quickly adapt to remote working and a locked down life. It is no surprise that staff responded positively and flexibly to the crisis and they have enabled us to maintain most of our services, as well as develop some new ones.

Message from the Chair



2019-2020

Counselling
Therapeutic support to improve the mental health and emotional wellbeing of adults, and young people.

Amber Project
Support service for survivors' sexual violence
and abuse. Support for both children
and adults, provided across Leicester,
Leicestershire and Rutland.

Project 360 Service supporting survivors who have had multiple police callouts for domestic abuse.

Leicestershire Family ServiceProviding 1-2-1 support to 4-18 year olds living in Leicestershire and Rutland Counties.

and 1-2-1, for parents as well as children, IDVA support for high risk clients and ISVA support for children who have been sexually absured

The Hygiene Bank Нурегдаlаху RS Print Charnwood Academy Women in Business Network Swithland Water Sumba Fitness with Leila The Phantom Pub, Loughborough Poplar Cycling Club Charnwood Fireplaces Ducafe Loughborough Student Union Markfield Community Centre Combat Cancer Exercise Referral Programme Loughborough Learning Alliance, Ashmount School Tesco Loughborough Syston Rotary Loughborough Rotary Community Advice and Law Service Podds Solicitors Solicitors AMT Charnwood Family Law Emery Johnson Solicitors Josiah Hincks Solicitors Toys on the Table Charnwood Toy Appeal

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Donations Silponations

Arch Communications Melton Mowbray Trust

listrict Council

Buttle UK

Leicestershire Police and Crime Commissioner Leicestershire County Council Leicester City Council Rutland County Council Charnwood Borough Council Mational Lottery Ministry of Justice

Our main funders

LWA would like to say thank you to the following:

Thank You





This year Outreach supported 2,699 adults and 2,228 children, to rebuild their lives after domestic abuse.



Our Family Services supported 629 children and young people and 306 parents.



Thirty-four group programmes for adults run over the year with 380 participants. Twenty-one groups run for children with 115 participants.

You have been a rock and I will never forget your kindness for when I needed it most 99



Eighty-five sessions of crèche provided to enable parents to attend groups, court and support sessions. Fifty-six parents benefitted from this service.

SERVICES

Eleven respite activities for families including a Christmas party and a trip to the seaside.



Recruited two new Fundraising and Events Coordinators to further develop and expand our fundraising programme.



Increased use of Social Media and online fundraising activities.

Krist He data

Thirty-seven new volunteers completed training during the year and seventy-five individuals volunteered with us during the year. Many volunteers went on to paid work within the services.

LWA worked with me over the last year and have helped me so much! I don't think I could have been ok without your charity, thank you for everything you do



FUNDRAISING



We held our first Halloween Masquerade Ball. Party guests enjoyed a fabulous meal and entertainment and raised almost £9000 for us!

New three-year Strategic Plan, including

the Fundraising Plan

and Communication Plan, launched.

OTHER
HIGHLIGHTS
DURING
THE YEAR

rapid response to the emerging
Covid-19 issue. Staff quickly
adapted to remote working and
services were largely sustained.

At the end of the year we had a

I don't know where life will take us to, but through you I have a clearer vision of my choices and I have the confidence in myself to make them

The knowledge that reaching out to someone and offering them support will improve their lives is rewarding

LWA Volunteer



Awarded three-year funding by the Ministry of Justice to support survivors of sexual violence. The project will support adults and children across Leicester, Leicestershire and Rutland.



Awarded the NCVO Quality Mark, Investing in Volunteers. The Mark recognises both the value we place on our volunteers and the quality of the support we offer them.